

الجمهورية الجزائرية الديمقراطية الشعبية  
The People's Democratic Republic of Algeria  
وزارة التعليم العالي والبحث العلمي  
Ministry of Higher Education and Scientific Research

University of Algiers 3

The Rector



جامعة الجزائر 3

مدير الجامعة

## Quality Policy

Dear lecturers, administrative and technical staff, students and our valued partners,

The University of Algiers 3 places quality at the heart of its development strategy, firmly believing that academic and administrative excellence is the only way to successfully fulfil its noble mission of educating future generations and serving society.

In line with the guidelines of the Ministry of Higher Education and Scientific Research, and as part of our commitment to the approach adopted by national universities to adopt international quality standards, we announce the official adoption of a quality management system compliant with the international standard ISO 9001:2015, with a firm commitment to continuously improve this system and all of the university's processes.

This commitment is not merely a formality, but a profound institutional transformation through which we place students at the heart of our priorities, scientific research as the driving force behind our development, and partnership with society as our primary objective.

### Our commitments to you:

#### ➤ To our students:

We are committed to providing a stimulating educational environment and high-quality training that keeps pace with the changing times, effectively and competently preparing you for the job market. The impact of this training is regularly assessed using indicators such as pass rates, student satisfaction and graduate employment rates.

#### ➤ Towards our researchers and teaching staff:

We are committed to supporting innovative scientific research, providing an environment conducive to academic creativity, and promoting high-quality scientific publication.

#### ➤ Towards our social and economic partners:

We are committed to producing graduates with the necessary skills, to contributing effectively to the resolution of societal issues, and to supporting local and national development.

#### ➤ Towards our employees:

We are committed to developing administrative and technical skills, embedding a culture of quality and continuous improvement, and providing a working environment conducive to personal fulfilment.

### Cornerstones of the quality policy:

**1. Responsible leadership:** management is committed to steering the quality system and providing all the resources necessary for its success.

**2. Continuous improvement:** we constantly strive to improve our performance through self-assessments, periodic audits and management reviews.

**3. Digitalisation and innovation:** we utilise digital tools to streamline procedures and improve the quality of the services provided.

**4. Openness and partnership:** we are strengthening our cooperation with national and international institutions in order to share our experiences and develop our practices.

**5. Good governance:** we strictly adhere to regulatory requirements and act with transparency and integrity in all our dealings.

**Measurable quality objectives:**

These priorities are translated into measurable quality objectives, defined for each organisational level and each relevant process within the university. These objectives are documented and monitored regularly by the central quality assurance unit, then reviewed and updated annually as part of the management review, in accordance with the explicit requirements of the international standard ISO 9001:2015.

**Together, we make a difference:**

This quality policy is a commitment between us and you. It is a collective commitment that requires the participation of every member of this academic community.

I invite you all, each in your own way, to contribute actively to the implementation of this policy, so that the University of Algiers 3 may become a model of quality and academic excellence.

*Today's education quality is the future of Algeria tomorrow*

Date : 05 / 04 / 2026 Version : 1.0	<b>The Rector of University of Algiers 3</b> Mr : ROUASKI Khaled
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